Title:

Modifying the Abridged Version of the Gross National Happiness Index Survey to Suit the Singapore Hospitality Industry

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## Appendix

Modified Gross National Happiness Abridged Survey (GAS-SHI)

SEE BELOW

## Appendix

# Modified Gross National Happiness Abridged Survey (GAS-SHI)

Dear Sir/Ma'am:

We would like to request your assistance by answering questions that probably will be the first time to be asked of you. These questions are based on the Gross National Happiness (GNH) survey originally conducted in Bhutan as a measure of people's overall well-being. Our study will attempt to measure the GNH of professionals and office workers in the hospitality industry. Rest assured that we will in no way reveal your identity nor divulge any information here to any of your supervisors or managers, unless you direct us to do so. We will consider this as a big favour, and your contribution to the body of knowledge will be greatly appreciated. Thank you.

Den	ographics and Household					
1.	Male or Female?					
2.	What year were you born? C from 1946 to 1954 from 1955 to 1965	thoose one below. from 1966 to 1976 from 1977 to 1994	from	1995 to 2012		
3.	B. What is your current marital status?  Never married Married Divorced Separated Widowed					
4.	What is your highest educati	onal attainment?				
	High school / secondary / O-level	Vocational / A-level	College / University	Masters degree	Doctorate degree	
5.	Have you had monastic/relig	ious education? If so, how n		No		
6.	What were your primary acti parenting, caring for elderly	family members, working in	F&B, working in a hotel, e	tc.		
		Description of	occupation		Location	
	Occupation 1					
	Occupation 2					
	Occupation 3					
	Occupation 4 Occupation 5					
	Occupation 6					
	Occupation 7					
	Occupation /					
7.	What is your religion?					
8.	What is your current employ	ment status?				
	1 Employed		4 Hom	nemaker		
	<ol> <li>Unemployed, looking</li> </ol>	ng for work	5 Retir	red		
	3 Student		6 Othe	ers (specify		
0	3371 41 11 1 1	1 11 34 0				
9.	Who currently lives in your l					
	D 1	Relationship to you	Sex	Age		
	Person 1 Person 2					
	Person 3					
	Person 4					
	Person 5					
	Person 6					
	Person 7					
	Person 8					
	Person 9	-				
	Person 10					
	Person 11					
	Person 12					
10.	Household size including rea	spondent.				
1.1	E 11 / C 1 :					
11.	Family type of respondent 1 Single person					
	1 Single person 2 Unattached person	ns living together				

	4 Coup 5 Chile 6 Chile	ole with cl d (under 2 d (under 2	o children hildren in ho 0) in two-par 0) in single-	rent parent fami			_						
12. 13. 14. 15. 16. 17. 18. 19. 20.	Number of chile Number of othe Are there childr If yes, how mar How many are: How many are: Were you born If not, how long Are you a citize	or member yen under the yen children age 6 to 12 aged 13 to in this coughave you	s of extended the age of 20 in are under s 2?  10 19?  21 Intry? Ye is lived in this	in househouse	old? Ye	es							
Нар	piness and Welll	oeing											
21.	On a scale of or	ne to ten, o	do you consi	der yoursel	f to be	5	1	6	7	8	<u> </u>	9	10
	Not a very happy person		3	7		<u> </u>		0	,	0		,	Very happy person
22.	Taking all toget				tly with y		as a wh		7	0		)	10
	Dissatisfied	2	3	4		5		6	7	8		,	10 Satisfied
23.	How would you	rate the o	quality of you	ur life?	T					4	·		-
	Very poor		Poor	•	Ne	ither poo		ood		ood			good
24.	How much do y	ou enjoy	life?								l		
	Not at al	1	A li	ittle		Quite			An extre	eme amou	unt		
25.	How satisfied a	re you wit	th the follow	ing aspects									
					Б	Dissatisfi 1	ed	Not v	ery satisfied 2	Fairly	satisfied 3		Satisfied 4
	Your health The security of	vour finar	nces / livelih	ood									
	The major occu be your job if fo	*	·	`									
	The relationship family members	you have											
26.	During the last	year, wou	ld you descri	ibe your life	e as		I		3			4	
	Very stre	ssful		Somewhat	stressful			Not v	ery stressful		Not		tressful
27.	How spiritual d	o you con	sider yoursel	f to be?		ı	4						
	Not at all	N	ot very	Moder	ately	,	Very						
28.	Do you attempt	to follow	spiritual tea	chings and	practices	in your	daily li	fe?					
	Not at all		Occasion	nally	Me	ost of the	e time		All the tim	e			
29.	How important	are your s	spiritual belie		ay you li	ve your							
	Not at all	N	ot very	3 Moder	ately	7	4 Very						

30. Do you take part in spiritual discussions with other people?

1	2	3	4
Not at all	Occasionally	Weekly	Daily

31. During the past few weeks, how often have you felt the following moods/emotions?

	-	Never	Sometimes	Often
		1	2	3
Emotion 1	Anger			
Emotion 2	Hatred			
Emotion 3	Guilt			
Emotion 4	Resentment			
Emotion 5	Selfishness			
Emotion 6	Jealousy			
Emotion 7	Pride			
Emotion 8	Calmness			
Emotion 9	Empathy / compassion			
Emotion 10	Forgiveness			
Emotion 11	Contentment			
Emotion 12	Generosity			
Emotion 13	Disappointment			
Emotion 14	Sadness			
Emotion 15	Frustration			
Other specify				

Please consider the last four weeks and answer the following questions by selecting one of the four answer options.

32. Been able to concentrate on what you're doing.

1	2	3	4
Much less than usual	Less than usual	Same as usual	More than usual

33. Lost much sleep over worry.

1	2	3	4
Not at all	No more than usual	Rather more than usual	Much more than usual

34. Felt you were playing a useful part in things.

1	2	3	4
Much less than usual	Less than usual	Same as usual	More than usual

35. Felt capable of making decisions about things.

1	2	3	4
Much less than usual	Less than usual	Same as usual	More than usual

36. Felt constantly under strain.

Tott constantly under strum.					
	1	2	3	4	
	Not at all	No more than usual	Rather more than usual	Much more than usual	

37. Felt you couldn't overcome your difficulties.

1	2	3	4	
Not at all No more than usual		Rather more than usual	Much more than usual	

38. Been able to enjoy your normal day-to-day activities.

1	2	3	4
Much less than usual	Less than usual	Same as usual	More than usual

39. Been able to face up to your problems.

_ = to the total to the first processing					
	1	2	3	4	
	Much less than usual	Less than usual	Same as usual	More than usual	

40. Been feeling unhappy and depressed.

Been reening unnappy and depressed.				
	1	2	3	4
	Not at all	No more than usual	Rather more than usual	Much more than usual

41. Been losing confidence in yourself.

1	2 3		4
Not at all	No more than usual	Rather more than usual	Much more than usual

42. Been thinking of yourself as a worthless person.

1	2	3	4		
Not at all	No more than usual	Rather more than usual	Much more than usual		

43. Been feeling reasonably happy, all things considered.

٠.	Been reening reasonably nappy, an innings considered.					
	1	2	3	4		
	Much less than usual	Less than usual	Same as usual	More than usual		

### Health

44. In general, would you say your health is:

• •	in general, would you say your nearth is:					
	1	2	3			
	Fair / poor	Good	Excellent / very good			

45. To what extent do you feel that physical pain prevents you from doing what you need to do?

1	2	3	4	5
Not at all	A little	A moderate amount	Very much	An extreme amount

46. How satisfied are you with your ability to perform your daily living activities?

٠.	The wish satisfied the year with your defined to perform your daily fiving detivities.				
	1	2	3	4	5
	Very dissatisfied	Dissatisfied	Neither	Satisfied	Very satisfied
		·	-		_

47. Do you have any long-term disabilities, health problems or mental health problems (health conditions that have lasted or are expected to last 6 months or over)?

to last o months of oil	<i>,</i> ,,
1	2
Yes	No

48. Does this long-term condition restrict the amount of activity you do at home?

1	2	3
Never	Sometimes	All the time

49. Does this long-term condition restrict the amount of activity you do at educational institutes (such as schools, monasteries, *gomdeys* (lay monks' monasteries), etc.?

(lay monks monaster		
1	2	3
Never	Sometimes	All the time

50. Does this long-term condition restrict the amount of activity you do at work?

1	2	3
Never	Sometimes	All the time

51. What are your main sources of stress? (Please mark all that apply)

		Yes, this is a major source of stress	No, this is not a major source of stress
1	Work		
2	Financial pressures		
3	Family relations		
4	School work		
5	Death in the family		
6	Illness in the family		
7	Volunteer requirements		
8	Threat from wild animals		
9	Threat from natural calamities		
10	Too many errands		
11	Alcoholism of family or household member		
12	Drug abuse by family or household member		
13	Concerns about your children's future		

14	Dispute with neighbour Other major sources of					
15	Other major sources of	stress, specify				
mily ar	nd Community					
How	y actiafied are year with the	a gummant van gat fram van f	mi an da?			
пом	1	e support you get from your f	3		4	5
	Very dissatisfied	Dissatisfied	Neither	Sat	isfied	Very satisfie
How	v satisfied are you with yo	ur personal relationships?				T
	1 Very dissatisfied	2 Dissatisfied	3 Neither	Sat	4 isfied	5 Very satisfie
How	y often is each of the follow	vina kinda of ayanant ayailah	alo to vou vihon vou no	vd :42		
пом	often is each of the folio	wing kinds of support availab	1		2	3
1	Someone to take you to	the doctor if you needed	None of the time	Some o	f the time	Most or all the
1	it.					
2	Someone to help you w were sick.					
3	deal with a personal pro					
4	Someone who shows yo	ou love and affection.				
5 6	Someone to have a good Someone to get together					
				1 1 0 777 1		
How	would you describe your	sense of belonging to your l	ocal community or wor	kplace? Would	d you say it is	3:
	Weak	Somewhat strong	Very strong			
How		sense of belonging to this co		it is:		
	l Weak	Somewhat strong	3 Very strong			
Gen	erally speaking, would yo	u say that most people can be	e trusted or that you nee	d to be very c	areful in deali	ing with people?
	1	2		,		
	Need to be careful	People can be trusted				
Do y	you think that most people	would try to take advantage	of you if they got the c	hance or woul	d they try to b	oe fair?
	1	2				
	Would take advantage	Would try and be fair				
How	much do you trust people	e you work with or go to scho	ool with?		4	
	Trust none of them	Trust a few of them	Trust some of	them	Trust most	t of them
How	much do you trust your r					1
	Trust none of them	Trust a few of them	Trust some of	them	Trust most	t of them
	Trust none of them	Trust a few of them	Trust some of	them	Trust mos	t of them
Ном	v much do you trust strang	ers?				
110 W	1	2	3		4	
	Trust none of them	Trust a few of them	Trust some of	them	Trust most	t of them
		<u>L</u>	L			
To v	what extent do you feel that	t people in your community	act for the benefit of the	e community?		
	ı		,	i	3	I

Sometimes act for the benefit of the community

Rarely act for the benefit of the community

Almost always act for the benefit of the community

i oung people iniu good	opportunities for recreation	i and entertar	milent in your com	illullity.		
1	2		3		4	
Never	Rarely		Sometimes		Always	
Vouna maanla maya ayy	av far hattar ammlavmant ar					
1 oung people move aw	ay for better employment or	portunities.	3		4	
Never	Rarely		Sometimes		Always	
110101	Turing		Sometimes		111	
	•					
People in your commun	ity treat your fairly.					
1	2		3		4	
Never	Rarely		Sometimes		Always	
Businesses in your com-	munity treat you fairly					
1	2		3		4	
Never	Rarely		Sometimes		Always	
If you lost some money	how likely is it to be return	ed if it was fo	ound by people in y	your communi	ty? Would it be:	
Not at all likely	Somewhat like	alv	Very likely	_		
Not at all likely	Somewhat like	лу	very likely	_		
	1					
Would you say that in y	our neighbourhood everyon	e helps one a	nother?			
1	2		3		4	
Never	Rarely		Sometimes		Always	
How cafe do you feel w	alking alone in your neighbo	ourhood after	dark? Do you faal			
1	arking alone in your neighbo	Juinood antei	3	<del></del>		
Rarely safe	Usually safe		Always safe	_		
ruieij suie	o suarry sure		111Ways said			
1	ne in the evening or at night	2			3	
Very worried abou	it safety Son	newhat worri	ed about safety		Not at all worried a	about safety
How safe do you feel in						
1	2		3	4		5
Not at all	A little	A m	oderate amount	Very	much	Extremely
During the past 12 mon	ths, have you given people u	ınnaid volunt	ary heln?			
1	2	inpura vorant	ary morp.			
Yes	No					
0 1 11	1 11 1		. 10 1 . 1			
On average, about how hour	many hours did you spend d	luring the pas	it 12 months doing	voluntary acti	vity on your own?	
	3					
Overall, how satisfying	has your experience as a vo	lunteer been?	!			
1	2		3			
Dissatisfying	Neither		Satisfying			
T 4 CH :			1 1 6			
For the following staten	nents, please tick only one th	iat indicates	your level of agreet	ment or disagr	eement. 2	3
			-	Disagree	Neutral	Agre
1 The members of	your family really care abou	t each other		Disagice	incutat	Agie
2 You really enjoy		- Julia Ottiol.				
	re not part of your family.					
	family argue too much.					
5 There is no sense	of closeness in your family.					
	ranger in your family					
7 You have enough	1	mily	1		i .	1
	time to spend with your far					
8 There is a lot of u	nderstanding in your family					
8 There is a lot of u 9 Life in your famil		7.				

#### **Time Use and Balance**

76. How often do you feel rushed?

1	2	3	4	5	6
Everyday	Few times a week	Once a week	Once a month	Few times a year	Never

77. Compared to two or three years ago, do you feel more rushed, about the same or less rushed?

1	2	3
More rushed	About the same	Less rushed
_		

78. How often do you feel you have time on your hands that you don't know what to do with?

1		2	3	4	5	6
Everyday	F	ew times a week	Once a week	Once a month	Few times a year	Never

		Yes	No
79.	Do you feel that the days are just too short to do all the things you want?		
80.	At the end of the day, do you often feel that you have not accomplished what you had set out to do?		
81.	Do you worry that you don't spend enough time with your family or friends?		
82.	Do you feel that you're constantly under stress trying to accomplish more than you can handle?		
83.	Do you feel trapped in a daily routine?		
84.	Do you feel that you just don't have time for fun anymore?		
85.	Do you often feel under stress when you don't have enough time?		

86. How much do you usually enjoy these activities?

		1	2	3	9
		Do not enjoy	Somewhat	A lot	Don't do this
86a.	Working at your job				
86b.	Taking care of or playing with children at home				
86c.	Providing extra care or assistance to sick or elderly				
	persons in your home				
86d.	Shopping				
86e.	Preparing food				
86f.	Eating				
86g.	Doing housework, home maintenance or other chores for your household				
86h.	Participating in sports or hobbies				
86i.	Visiting/socialising with friends or neighbours				
86j.	Visiting / socialising with family members				
86k.	Reading				
861.	Relaxing				
86m.	Praying/worshipping/meditating				
86n.	Watching TV, listening to the radio				
86o.	Using computer (outside of wrk), playing				
	computer/video games				
86p.	Participating in voluntary activities				
86q.	Participating in religious activities				
86r.	Participating in political activities, visiting				
	government offices				
86s.	Community activities (labour, meetings, etc.)				
86t.	Educational courses / activities				
86u.	Others, specify				

87. Based on how you would like to spend your time, do you currently spend too much, not enough or about the right amount of time on each of the following activities?

		1	2	3
		Not enough	About the right amount	Too much
87a.	Working at your job			
87b.	Taking care of or playing with children at home			
87c.	Providing extra care or assistance to sick or elderly persons in your			
	home			
87d.	Shopping			
87e.	Preparing food			
87f.	Eating			
87g.	Doing housework, home maintenance or other chores for your household			

87h.	Participating in sports or hobbies		
87i.	Visiting/socialising with friends or neighbours		
87j.	Visiting / socialising with family members		
87k.	Reading		
871.	Relaxing		
87m.	Praying/worshipping/meditating		
87n.	Watching TV, listening to the radio		
87o.	Using computer (outside of wrk), playing computer/video games		
87p.	Participating in voluntary activities		
87q.	Participating in religious activities		
87r.	Participating in political activities, visiting government offices		
87s.	Community activities (labour, meetings, etc.)		
87t.	Educational courses / activities		
87u.	Others, specify		

#### Education

88. How satisfied are you with the education system in this city/country as a whole?

	education by stein in this enty	country as a milete.
1	2	3
Dissatisfied	Neither	Satisfied

89. How satisfied are you with the quality of education you received?

1	2	3
Dissatisfied	Neither	Satisfied

90. How satisfied are you with the the opportunity that you had to develop the skills and abilities that were important to you through formal and informal education?

Torman and mitorinan education:							
1	2	3					
Dissatisfied	Neither	Satisfied					

91. How satisfied are you with the quality of education that children currently receive?

now satisfied are you with the	the quality of education that	children currently receive?
1	2	3
Dissatisfied	Neither	Satisfied

#### **Core Values**

92. Here is a list of qualities that children can be encouraged to learn at home. How important are each of them?

		1	2	3	4
		Not important	A little important	Important	Very important
92a.	Independence				
92b.	Respect for others				
92c.	Respect for parents				
92d.	Discipline				
92e.	Honesty				
92f.	Tolerance for other people				
92g.	Hard work				
92h.	Obedience to authority				
92i.	Question authority				
92j.	Caring for family members and relatives				
92k.	Helping neighbours				
921.	Impartiality towards rich, poor, different status, etc.				
92m.	Material wealth				

93. During the last few years, I feel to the best of my knowledge that most people in the company I am working for have become:

93a.	1	2	3
	Less generous	Stayed the same	More generous

	93b.	1	2	3
		Less compassionate	Stayed the same	More compassionate
[				
Ī				
П			_	

		Less concerned about material wealth	Stayed the same	More concerned about material wealth
ļ				
Ī	93d.	1	2	3
		Less selfish	Stayed the same	More selfish
Ī	93e.	1 1	2	3
	730.	Less honest	Stayed the same	More honest
•			2.0.) • 0 000	
ī				
	93f.	1	2	3
		Less spiritual	Stayed the same	More spiritual
ļ				
	93g.	1	2	3
		Less tolerant	Stayed the same	More tolerant
ſ	93h.	1 1	2	3
	7311.	Less supportive of traditions	Stayed the same	More supportive of traditions
			2.0.) • 0 0000	
	93i.	1	2	3
ŀ		Less forgiving	Stayed the same	More forgiving
		1		
	93j.	1	2	3
		Less hardworking	Stayed the same	More hardworking
94.	During t	the last few years, I feel to the best of	my knowledge that most neonle	in this country have become:
<i>7</i> 4.	94a.	1	2	3
ŀ		Less generous	Stayed the same	More generous
Ī	0.41-	1 1	2	
	94b.	l Less compassionate	2 Stayed the same	More compassionate
		Less compassionate	Stayed the same	Wore compassionate
				·
	94c.	1	2	3
		Less concerned about material	Stayed the same	More concerned about
		wealth		material wealth
l				-
	94d.	1	2	3
		Less selfish	Stayed the same	More selfish
ļ				
	94e.	1	2	3
	<i>y</i> .e.	Less honest	Stayed the same	More honest
			<del>_</del>	
Г	046	1 1	2	2
ŀ	94f.	Less spiritual	2 Stayed the same	3 More spiritual
		Less spiritual	Stayed the same	Wiore Spiritual
	94g.	1	2	3
ŀ		Less tolerant	Stayed the same	More tolerant
Ĺ		1		1
ſ	94h.	1	2	3
		Less supportive of traditions	Stayed the same	More supportive of traditions
r	0			T -
-	94i.	I ass forming	Stayed the same	Mara faraivina
ŀ		Less forgiving	Stayed the same	More forgiving
Į		1		I

Г	94j.	1		2		3		
	,	Less hardworking	S	tayed the same		More hardworking		
5.	During th	e last few years, I feel to the best of	of knowleds	e that families in the co	mnany i	I have been working for ha	ave become:	
Г	95a.	1	Rifowicas	2	inpuny .	3	ive become.	
		Less cohesive	S	tayed the same		More cohesive		
	05h	1		2		2		
	95b.	Less independent	S	tayed the same		More independent		
			~	,				
			1				· 	
-	95c.	1		2		3		
		Less respectful of elders	S	tayed the same	N	More respectful of elders		
	l							
	95d.	1		2		3		
		Less respectful of parents		Stayed the same		More respectful of parent	S	
Г	95e.	1		2		3	1	
	,,,,,	Less disciplined	S	tayed the same		More disciplined		
		p				- F		
_							•	
	95f.	1	0	2		3		
-		Less honest	S	tayed the same		More honest		
L								
	95g.	1		2		3		
		Less obedient of authority		Stayed the same		More obedient of authority		
Г	95h.	1		2		2		
-	9311.	Less questioning of authority	7	Stayed the same	N	More questioning of author	ritv	
				2007 000 0000				
_	0.71					1		
-	95i.	Less caring of family mer	aa la curc	Stayed the sar		More caring of fa	mily mambara	
-		Less caring of fainity men	110015	Stayed tile sai	iic	Wore caring or ra	miny members	
_	Į.			1		Į.		
	95j.	1		2		3		
		Less impartial towards rich a	and poor	Stayed the sar	ne	More impartial towa	ards rich and poor	
<u> </u>								
6.	During th	e last few years, I feel to the best of	f knowledg	ge that families in this co	untry h	ave become:		
	96a.	1		2		3		
_		Less cohesive	S	tayed the same		More cohesive		
	96b.	1		2		3		
	700.	Less independent	S	tayed the same	More independent			
		•		•		•		
_	0.5		T					
-	96c.	l Less respectful of elders		2 tayed the same		More respectful of elders	<del> </del>	
-		Less respectful of elders	3	tayed the same	ľ	viore respectiui of eiders	<del> </del>	
	ı		I					
	96d.	1		2		3		
<u> </u>	-	Less respectful of parents		Stayed the same		More respectful of parent	S	
L								
Г	96e.	1		2		3		
-	700.	Less disciplined	S	tayed the same		More disciplined		
F		p				- F		
_			1				· !	
L	96f.	1		2		3		
L		Less honest	S	tayed the same		More honest		
1			Ì		1			

,	Less impartial towards rich and poo	or	Staved the sam	ne	More impartial towards rich a	and poor
96j.	1		2	I	3	
					· ·	
	Less caring of family members		Stayed the san	ne	More caring of family mer	nbers
96i.	1		2	1	3	
	Less questioning of authority	31	ayed the same	IVI	ore questioning or authority	
, om.	Less questioning of authority	C+	aved the same	М	ore questioning of authority	
96h.	1		2.		3	
	Less obedient of authority	St	ayed the same	1	More obedient of authority	
96g.	•				3	

## **Cultural Vitality**

97. What is your cultural or ethnic identity?

97a.	Chinese		
97b.	Malay		
97c.	Indian		
97d.	Eurasian		
97e.	Vietnamese		
97f.	Myanmarese		
97g.	Korean		
97h.	Thai		
97i.	Filipino		

97i.	Indonesian	
97k.	Srilankan	
971.	Bangladeshi	
97m.	French	
97n.	British	
970.	Italian	
97p.	Greek	
97q.		
97r.	Other, please specify	

98. How important is your ethnic or cultural identity to you?

1	2	3	4	5
Not important at all				Very important

99. In the country you originated from, would you say that the ethnic or cultural group with which you identify is the largest group in that country or is it a minority group?

1	2	3	4
Minority group	Neither	Largest group	Not sure

100. In this country you are now living in, would you say that the ethnic or cultural group with which you identify is the largest group in that country or is it a minority group?

1	2	3	4	
Minority group	Neither	Largest group	Not sure	

101. In the community or estate you are now living in, would you say that the ethnic or cultural group with which you identify is the largest group in that country or is it a minority group?

1	2	3	4
Minority group	Neither	Largest group	Not sure

102. As far as you know, how many of your friends belong to the same ethnic or cultural group as you?

٠.			8		
	1	2	3	4	5
	None of them	A few of them	About half of them	Most of them	All of them
		_			

103. As far as you know, how many of members of the organisation you are currently working for belong to the same ethnic or cultural

group as you?				
1	2	3	4	5
None of them	A few of them	About half of them	Most of them	All of them

104. Until you were fifteen years old, how many of your friends belonged to the same ethnic or cultural group as you?

· · · ·	Chill you were mileen	jeurs ora, non manj or	jour mienus cerengeu to me	banne eminie or earrard	a group as you.	
	1	2	3	4	5	9
	None of them	A few of them	About half of them	Most of them	All of them	Don't know

105. How important is it for you to carry on your ethnic or cultural customs and traditions such as holidays and celebrations, food, clothing or the arts?

	1		, 1 2	4	5
No	ot important at	t all	2 3	4	5 Very important
- 110	t important a	, with			, ery important
			•		
				id you feel uncomfortable of	or out of place because of
ethnicity	, culture, race	e, skin colour, language	e, accent or religion?	4	5
N	lever	Rarely	Sometimes	Most of the time	All the time
1,	CVCI	Raiciy	Sometimes	Wost of the time	7 th the time
		l		I	
For which	h reasons did	you feel uncomfortable	le or out of place in you	r country of origin? Was it	because of:
			1	2	
100-	V	-:	Yes	No	
108a. 108b.		city or culture or skin colour	_		
108c.		age or accent			
108d.	Your religion				
			of place now, in this co	untry, because of your ethr	nicity, culture, race, skin co
language	e, accent, or re	T -			
N.	l lever	2 Rarely	Sometimes	4 Most of the time	All the time
N	CVCI	Kaitiy	Sometimes	iviosi oi me mne	An the time
		1			
For whice	h reasons did	you feel uncomfortab	le or out of place here ir	n this country? Is it because	e of:
			1	2	
		<del> </del>	Yes	No	
108a.		city or culture	+		
108b. 108c.		or skin colour age or accent	+		
108d.	Your religion				
1004.	1 our rengr	<u></u>			
How ofte	en do you feel	l uncomfortable or out	of place now in the con	npany you are working for,	, because of your ethnicity
race, skii	a colour, lang	uage, accent, or religio			
	1	2	3	4	5
N	lever	Rarely	Sometimes	Most of the time	All the time
For which	h reasons did	you feel uncomfortab	le or out of place in this	company you are working	for now? Is it because of:
			1	2	
			Yes	No	
108a.		city or culture			
108b.		or skin colour age or accent			
108c.		<u> </u>			
	U				
108d.	Your religion	UII			
	Your religion		our ethnic or cultural gro	oup?	
How str	Your religions ong is your se		our ethnic or cultural gro	oup? 4	5
How str	Your religion	ense of belonging to yo	our ethnic or cultural gro		5 Very strong
How str	Your religions ong is your se	ense of belonging to yo	our ethnic or cultural gro		-
How str	Your religiong is your self all strong	ense of belonging to yo	3	4	-
How str	Your religiong is your self all strong	ense of belonging to yo	our ethnic or cultural gro	4	-
Not at	Your religions ong is your self all strong as the language	ense of belonging to yo	at home in childhood?	4	-
Not at What was	Your religions ong is your self all strong as the language lican you und	ense of belonging to yo  2  e that you first learned	at home in childhood?	4	-
Not at What was	Your religions ong is your self all strong as the language	ense of belonging to yo  2  e that you first learned derstand that language	at home in childhood?	4	Very strong
Not at What was	Your religions ong is your self all strong as the language lican you und	ense of belonging to yo  2  e that you first learned derstand that language	at home in childhood?	4	Very strong  5
How str Not at What wa How we	Your religions is your self all strong as the language the language that all all strong as the language that all strong the language	ense of belonging to yo  2  e that you first learned derstand that language	at home in childhood?	4	Very strong  5
How str Not at What wa How we	Your religions is your self all strong as the language the language that all all strong as the language that all strong the language	ense of belonging to yo  2  e that you first learned derstand that language	at home in childhood?	4	Very strong  5
How str Not at What wa How we Not v	Your religions ong is your sell all strong as the language ll can you und levell at all all anguage do you	ense of belonging to yo  2  e that you first learned derstand that language  2  a speak most often at he	at home in childhood?  now?  3  ome now?	4	Very strong  5
How str Not at What wa How we Not v	Your religions ong is your self all strong as the language of	ense of belonging to yo  2  e that you first learned derstand that language  2  a speak most often at he a speak with your frience	at home in childhood?  now?  3  ome now?  ds now?	4	Very strong  5 Very well
Not at What wa How we Not v What lar	Your religions ong is your self all strong as the language of	ense of belonging to yo  2  e that you first learned derstand that language  2  a speak most often at he a speak with your frience	at home in childhood?  now?  3  ome now?  ds now?	4	Very strong  5 Very well
How str Not at What wa How we Not v What lar What lar Since th	Your religions ong is your self all strong as the language as the language ll can you und let all strong as the language do you aguage do you can let ime you can let im	ense of belonging to yo  2  e that you first learned derstand that language  2  a speak most often at he a speak with your frien me to this country, how  2	at home in childhood?  now?  3  ome now?  ds now?  w often did you feel other  3	ers did not treat you fairly	Very strong  5 Very well  because of your gender? 5
How str Not at What wa How we Not v What lar What lar Since th	Your religions ong is your self all strong as the language of	ense of belonging to yo  2  e that you first learned derstand that language  2  a speak most often at he a speak with your frience	at home in childhood?  now?  3  ome now?  ds now?  w often did you feel other	4  4  ers did not treat you fairly	Very strong  5 Very well because of your gender?
How str Not at What wa How we Not v What lar What lar Since th	Your religions ong is your self all strong as the language as the language ll can you und let all strong as the language do you aguage do you can let ime you can let im	ense of belonging to yo  2  e that you first learned derstand that language  2  a speak most often at he a speak with your frien me to this country, how  2	at home in childhood?  now?  3  ome now?  ds now?  w often did you feel other  3	ers did not treat you fairly	Very strong  5 Very well  because of your gender? 5
How str Not at What wa How we Not v What lar What lar Since th	Your religions ong is your sell all strong sell can you und levell at all strong sell can you und levell at all sell can you und levell at all sell can you can level sell can you can lever sell can you can lever sell can you can lever sell can you religious sell can you can lever sell can you can	ense of belonging to you  2  e that you first learned derstand that language  2  a speak most often at he a speak with your friend me to this country, how  2  Rarely	at home in childhood?  now?  3  ome now?  ds now?  w often did you feel other  Sometimes	ers did not treat you fairly  Most of the time	Very strong  5 Very well  because of your gender? 5
How str Not at What wa How we Not v What lar What lar Since th	Your religions ong is your sell all strong sell can you und levell at all strong sell can you und levell at all sell can you und levell at all sell can you can level sell can you can lever sell can you can lever sell can you can lever sell can you religious sell can you can lever sell can you can	ense of belonging to you  2  e that you first learned derstand that language  2  a speak most often at he a speak with your friend me to this country, how  2  Rarely	at home in childhood?  now?  3  ome now?  ds now?  w often did you feel othe 3  Sometimes  oot treat you fairly becau	ers did not treat you fairly  Most of the time	Very strong  5 Very well  because of your gender?  5 All the time
How str Not at What wa How we Not v What lar What lar Since th	Your religions ong is your sell all strong sell can you und levell at all strong sell can you und levell at all sell can you und levell at all sell can you can level sell can you can lever sell can you can lever sell can you can lever sell can you religious sell can you can lever sell can you can	ense of belonging to you  2  e that you first learned derstand that language  2  a speak most often at he a speak with your friend me to this country, how  2  Rarely	at home in childhood?  now?  3  ome now?  ds now?  w often did you feel other  Sometimes	ers did not treat you fairly  Most of the time	Very strong  5 Very well  because of your gender? 5

#### Governance

119. What about the overall direction of this country's government, would you say that the government is:

٠.			80 101111111111
	1	2	9
	Going in the wrong direction	Going in the right direction	Don't know

120. In general, how satisfied are you with the way the electoral system works in this country?

1		1 2		9	
Not satisfied		Not satisfied Satisfied		Don't know	

121. In your opinion, how independent are the courts from external influence and interference?

1	2	9
Independent	Not independent	Don't know

122. Please rate this country's courts in:

	are this country is courte in:				
		1	2	3	9
		Poor	Good	Excellent	Don't know
123a.	Providing quick justice				
123b.	Providing a fair and impartial trial				
123c.	Making judicial process permanent				
123d.	Providing justice at reasonable cost to litigant (person				
	involved in a law suit)				

123. Do you feel free from or have right to:

Do you	icel free from of have right to.			
		1	2	9
		Yes	No	Don't know
124a.	Information			
124b.	Freedom of speech and opinion			
124c.	Choose who to vote for			
124d.	Join political party of your choice			
124e.	Practice lawful trade or vocation			
124f.	Equal opportunity to join the public service			
124g.	Equal pay for work of equal value			

124. How satisfied are you with the performance of the police in:

		1	2	9
		Dissatisfied	Satisfied	Don't know
125a.	Enforcing the law			
125b.	Responding promptly to a problem			
125c.	Investigating and solving a crime			
125d.	Being approachable and easy to talk to			

125. To what degree is media free from government influences?

1	2	9
Not free	Free	Don't know

126. Do you have a media source (i.e., a newspaper, radio station, television station) that you usually trust to provide honest and objective coverage of events in this country?

1	2	9
Yes	No	Don't know

127. In your opinion, how common is political corruption in this country?

1	2	9
Common	Not common	Don't know

128. In your opinion, how many civil servants or those who work in government offices and ministries do you think are involved in corruption? Is it:

1	2	3	4	9
All	Most	A few	None	Don't know

#### **Your Environment**

129. How healthy is your physical environment?

1	2	3	4	5
Not at all	A little	A moderate amount	Very much	Extremely

130. Overall, how satisfied are you with the state of the environment (air, water, land, forests, etc.) in your area?

		1	2
		Dissatisfied	Satisfied
131a.	Land		
131b.	Forest		
131c.	Air		
131d.	Water		
131e.	Biodiversity		

131. In your opinion, to what extent do the following factors influence your "quality of life"?

		1	2	3	4
		Not at all	Not much	Quite a lot	Very much
132a.	State of the environment				
132b.	Economic factors				
132c.	Social factors				

132. Would you say that you personally make an effort to protect the environment?

1	2	3	4
Never	Rarely	Sometimes	Often

133. How satisfied are you about your access to clean and safe water?

1	2
Dissatisfied	Satisfied

134. How satisfied are you with the quality of water you drink and use every day?

1	2
Dissatisfied	Satisfied

135. During the last 12 months, did you or any of your family members become sick as a result of drinking contaminated water?

1	2
Yes	No

136. Is air pollution a problem in your area?

٠.	is an ponunon a	problem in your	a
	1	2	
	Yes	No	

137. Have you noticed any change in the number of biodiversity around your area in the last few years?

,	,
1	2
Yes	No

138. What kind of biodiversity species have you noticed declining in this country?

٠.	W Hat Kii	what kind of blodiversity species have you hoticed deciming in this country:			
ĺ			1	2	9
			Yes	No	Don't know
ſ	139a.	Animal species			
ſ	139b.	Plant species			

#### **Living Standards**

139. In the last 12 months, did you ever cut the size of your meal or skip meals because there wasn't enough food or money for food?

•	111 1110 11101 12 1	mommo, ara you eve
Γ	1	2
Γ	Yes	No
Γ		

140. In the last 12 months, did you ever go without food for a whole day because there wasn't enough food or money for food?

1 10.	III the last 12 life	mins, ara you eve	er go without rood for a whole day because there wash t chough rood of money for re	ou.
	1	2	7	
	1	<u> </u>		

Yes	No

141. How often did this happen?

1	2	3	9
Almost every month	Some months but not every month	Only one or two months	Never

142. In the last 12 months, did you ever cut the size of your <u>child's</u> meal or skip meals because there wasn't enough food or money for food?

1000?		
1	2	9
Yes	No	Not applicable

143. What was the approximate total cash income for your household during the past 12 months?

Below \$1,000	
From \$1,001 to \$2,500	
From \$2,501 to \$4,000	
From \$4 001 to \$5 500	

From \$6,501 to \$8,000 From \$8,001 to \$10,000 Above \$10,000	From \$5,001 to \$6,500	
	From \$6,501 to \$8,000	
Above \$10,000	From \$8,001 to \$10,000	
	Above \$10,000	

144. Do you consider your family to be:

1	2	3
Poorer than most families	About the same as most families	Wealthier than most families

145. How has your family's financial position changed over the past few years compared to other families in this country?

1	2	3	9
Financial position has improved less than most families	Financial position has changed about the same as most families	Financial position has improved more than most families	Don't know

146. In the next two years, do you think your financial situation will get better, worse or stay the same?

		- ) 8	,	
	1	2	3	9
	Get worse	Stay the same	Get better	Don't know
ı				

147. How well does your total income meet your everyday needs for food, shelter and clothing?

1	2	3
Not enough	Just enough	More than enough

148. In the past 12 months, did any of the following happen to you?

		1	2
		Yes	No
149a.	Bought second hand clothes instead of new ones to keep costs down		
149b.	Continued wearing clothes and shoes that were worn out because you couldn't afford replacements		
149c.	Could not organise rituals due to costs		
149d.	Could not go on pilgrimages or holidays due to costs		
149e.	Could not contribute to community festivities or group celebrations		
149f.	Could not send children to school due to costs		
149g.	Could not contribute support to sick persons or families of deceased persons due to costs		
149h.	Could not repay loans or mortgages on time		
149i.	Had difficulty providing financial assistance to parents and extended family members		
149j.	Postponed urgent repairs and maintenance of your household		
149k.	Sold equipment, land or other assets to raise cash for basic expenses		
1491.	Others, please specify		

149. Are you comfortable with your current level of debt?

٠.	The you comfort	aoic with your co	arrent level of dec
I	1	2	3
ſ	Yes	No	No debt
ſ			

150. Is the dwelling in which you live, rented or owned?

1	2
Rented	Owned

151. How many bedrooms are in the dwelling (house)?

1	2	3	4	5	6	More than 6

152	Is you	ır dwelling	(house)	in need	of repairs?
104.	13 900	ii uwciiiig	(HOUSE)	III IICCU	or repairs.

		1	2
		Yes	No
153a.	Regular maintenance is required, painting, etc.		
153b.	Minor repairs are needed.		
153c.	Major repairs are needed		

<u> </u>	2	3	4	5	
Very dissatisfied	Dissatisfied	Neither	Satisfied	Very satisfied	
o you have any comme d or country?	nts or opinions on what y	ou are satisfied or diss	atisfied about in your cu	urrent workplace, house, c	ommunity,
YOU SO MUCH FOI	R YOUR COOPERATIO	N!			